

YOU CAN MANAGE YOUR BILL. WE ARE HERE TO HELP.

As your local, not-for-profit utility, we are dedicated to supporting our community during difficult times. We are here to help figure out the best payment option that works for you.

Home Energy Assistance Program

The Wisconsin Home Energy Assistance Program (WHEAP) provides assistance for heating costs, electric costs, and energy crisis situations. Through Waupun Utilities' participation in this program, you may be eligible for bill pay assistance.

Eligibility is based on the last month of income, so if your income has been impacted by COVID-19, consider applying today.

Visit homeenergyplus.wi.gov or call Dodge County at (920) 887-7990 or Fond du Lac County at (920) 929-3445 for eligibility and program details.

Eligibility for WHEAP benefits is based on a number of factors. However, if the gross income for your household is less than the amount shown below, you may be eligible to receive assistance.

FAMILY SIZE							
1	2	3	4	5	6	7	8
\$2,490.08	\$3,256.33	\$4,022.50	\$4,788.67	\$5,554.83	\$6,321.00	\$6,464.67	\$6,608.33
GROSS INCOME (ONE MONTH)							

Additional Assistance Programs

Your family could qualify for a one-time payment towards your utility bill.

Salvation Army: 920-324-4000

St. Vincent de Paul: 920-922-3650

Deferred Payment Arrangement

If you are worried about paying your utility bill, call us as soon as possible. We'll work with you to pay past due bills in manageable installments. Once your balance is paid in full and you have been living at your residence for 12 months, we can enroll you in the optional Budget Payment Plan, to help manage your expenses moving forward.



CONTACT US TODAY TO LEARN MORE



At Waupun Utilities, we join forces with other local not-for-profit utilities through WPPI Energy to share resources and lower costs.

waupunutilities.com (920) 324-7920

Shared strength through  WPPI Energy