

You Can Manage your bill. We Are Here to Help.

As your local, not-for-profit utility, we are dedicated to supporting our community during difficult times. We are here to help figure out the best payment option that works for you.

Home Energy Assistance Program

The Wisconsin Home Energy Assistance Program (WHEAP) provides assistance for heating costs, electric costs, and energy crisis situations. Through Waupun Utilities' participation in this program, you may be eligible for bill pay assistance.

Visit homeenergyplus.wi.gov or call **Dodge County (920) 887-7990** or **Fond du Lac County (920) 929-3445** for eligibility and program details.

Wisconsin Water Assistance Program

The Wisconsin Low-Income Household Water Assistance Program (LIHWAP) provides assistance for water balances. Through Waupun Utilities' participation in this program, you may be eligible for bill pay assistance. Call **833-426-9472** or visit wisconsinwater.help.

Wisconsin Emergency Rental Assistance Program

The Wisconsin Department of Administration (DOA) is partnering with members of the Wisconsin Community Action Program Association, as well as Energy Services, Inc., to assist eligible renters impacted by the COVID-19 pandemic and need help with their rent, utilities, and/or other housing stability. Call **(833) 900-9372** or visit wiscap.org/wera.

Wisconsin Help for Homeowners

The Wisconsin Homeowners Assistance Program (WHH) is available to assist with overdue bills like utility bills, mortgage payments, property taxes and more. The Wisconsin Help for Homeowners program is available to individuals and families in Wisconsin who have experienced economic hardship since January 21, 2020 and meet eligibility requirements. Apply at <https://doa.wi.gov/Pages/LocalGovtsGrants/Homeowner-Assistance.aspx> or call 1-855-246-6394.

Eligibility for WHEAP benefits is based on a number of factors. However, if the gross income for your household is less than the amount shown below, you may be eligible to receive assistance.

FAMILY SIZE

1	2	3	4	5	6	7	8
\$ 2,675.25	\$ 3,498.42	\$ 4,321.58	\$ 5,144.83	\$ 5,968.00	\$ 6,791.17	\$ 6,945.50	\$ 7,099.83

GROSS INCOME (ONE MONTH)

Deferred Payment Arrangement

If you are worried about paying your utility bill, call us as soon as possible. We'll work with you to pay past due bills in manageable installments. Once your balance is paid in full and you have been living at your residence for 12 months, we can enroll you in the optional Budget Payment Plan to help manage your expenses moving forward.

**Get Help Paying
Your Energy Bill**



At Waupun Utilities, we join forces with other local not-for-profit utilities through WPPI Energy to share resources and lower costs.

waupunutilities.com (920) 324-7920

Shared strength through WPPI Energy