

Seasonal Energy Assistance Available for Customers



The Wisconsin Home Energy Assistance Program (WHEAP) provides assistance for heating costs, electric costs, and energy crisis situations. Operating with federal and state funding, the program provides assistance to households across the state to help lower the burden of residential heat and electric bills during the winter months.

Heating assistance is a one-time payment during the heating season, intended to pay a portion of heating costs, but not intended to cover the entire cost of heating a residence.

Applications will be accepted **October 1st through May 15th** each year. The process can begin by calling 1-800-506-5596.

Additionally, the Wisconsin Weatherization Assistance Program (WisWAP) uses energy conservation techniques to reduce the cost of home energy and correct health and safety hazards. For more information or to begin the application process, visit <http://homeenergyplus.wi.gov> or call 1-866-432-8947 (toll free).

**HELPING KEEP
WISCONSIN
WARM**



The power behind Waupun Utilities

WPPI Energy is a regional power company serving 51 locally owned, not-for-profit electric utilities. Through WPPI Energy, these public utilities share resources and own generation facilities to provide reliable, affordable electricity to more than 200,000 homes and businesses in Wisconsin, Michigan's Upper Peninsula, and Iowa. Waupun Utilities receives its electricity through WPPI Energy.

WPPI's 2017 Annual Report outlines the goal to move forward together as utilities of the future. To succeed as utilities of the future, the member-led, member driven business plan outlines being proactive with a shared purpose and plan.

Evolving its power supply with an ever-changing resource mix that is reliable, affordable and responsible is part of the plan. The plan to adapt services will provide value and help members stay on top of advancing technology.

Members benefit from joint advocacy for sound energy policy that protects and advances the interests of the customer and communities they serve.

WPPI's Energy's experienced, highly capable staff and member leaders are



well respected for their expertise and know-how. An 11 member executive committee oversees WPPI Energy's business affairs and make recommendations for action by the board. Strong financial health is a driving force in keeping average power costs to members relatively flat for the past five years and projected for the next 5 years.

The 2017 Dividend Report for WPPI highlights member benefits available as being part of the 51 member power company.

An energy service representative is available to present energy efficiency programs, support commercial and industrial customers, and offer ongoing renewable energy programs.

On the communications end, Waupun receives program promotion and advertising materials, website design and support, community education for students and teaching staff,

along with information technology (IT) services to keep all things connected.

Waupun's automated metering infrastructure (AMI) is supported through WPPI's meter data collection and management, which provides consumption history and accurate billing.

“Waupun Utilities receives its electricity through WPPI Energy.”

The support and resources available to member utilities can be realized through WPPI Energy's mission statement to provide member utilities with reliable, low-cost electricity, best-in-class services and effective advocacy, helping to make our member communities better places to live, work and play.

Serving over 4400 customers, Waupun Utilities is able to provide excellent value to Waupun. Working together with WPPI Energy will help preserve and enhance that value for the long term.

SYSTEM UPDATES

Water Department Update

Unidirectional water system flushing (UDF) was performed during July and August. The process removes mineral and sediment deposits that accumulate over time in the distribution system.

UDF is a process designed to move water through pipelines in one direction at a high velocity. The systematic, street-by-street method of flushing involves detailed preparation, planning and execution.

We appreciate customer patience during the flushing procedure the past month.



Summer Electric Projects

The electric crew completed several construction projects since spring.

- Installed a second service to the Christian Home project
- Overhead electric rebuild along Carington Street, Reids Drive and Doty Street
- Installed new underground primary wire and service for the school district's Warrior Innovation Center
- Changed out transformers in the Brandon Street area for future voltage conversion.



**CALL 811
BEFORE
YOU
DIG**



Note: Three buckets and three linemen in backyard rebuild.



WAUPUN SURVIVES STORM EVENT

The community of Waupun was deluged with rain, followed by a severe storm with high winds on August 28. Utility and Department of Public Works crews worked tirelessly to restore services to customers and keep the community safe.

Mutual aid from WPPI member utility crews provided assistance with restoring power and repairing damage. We appreciate what they did for the Waupun community!

Thank you for the compliments for the workers, generous food donations, and general patience and cooperation from our customers! Together, we are the Waupun community.

WAUPUN UTILITIES SETS A MISSION AND VISION STATEMENT

Waupun Utilities adopted a mission and vision statement at the August utility commission meeting. The adopted mission and vision statements express what Waupun Utilities believes in, what we strive for and how we promote ourselves to the community. The statements will prove a useful tool for now and the future.

Waupun Utilities was established as a water utility in 1894, adding electric service in 1899, and sanitary sewer service in 1912.

Mission Statement

To provide our customers with safe and reliable services at the best overall value. We are dedicated to meeting customer's needs, providing exceptional service, while helping to make the community a better place to live, work and play.

Vision Statement

To offer exceptional service to all customers through the use of progressive technology, while remaining respectful of resources, finances, employees and the community.

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Commission meetings are held the second Monday of each month at 4:00 p.m., in the utility conference room.

WEBSITE:

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UTILITY COMMISSIONERS:

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David Gerritson
Jeff Homan
Pete Kaczmariski
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If you would like further information regarding this newsletter, please contact us at 324-7920.